Webcast Sponsored by EPA's Watershed Academy

#### TWIST: The Wastewater Info

## The Wastewater Information System Tool

for Managing Onsite and Clustered (Decentralized) Wastewater Treatment Systems





Barry Tonning and Sabu Paul, Tetra Tech Steve Hogye, US EPA

Topics for today's webcast

- Overview of watershed and wastewater management issues
- The need for treatment system inventory information
- Accessing and using TWIST
- Other US EPA tools for wastewater management



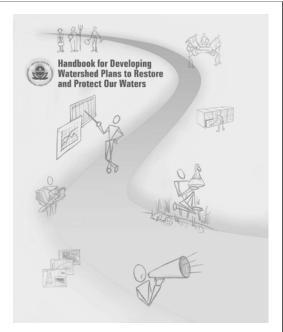
#### Condition of U.S. surface waters

- Pollutant-impaired waters include\*:
  - 45% of assessed rivers and streams
  - 47% of assessed lake acres
  - 32% of assessed bay and estuarine square miles
- Polluted (nonpoint) runoff is mostly to blame
- Chief causes are nutrients, pathogens, and sediment

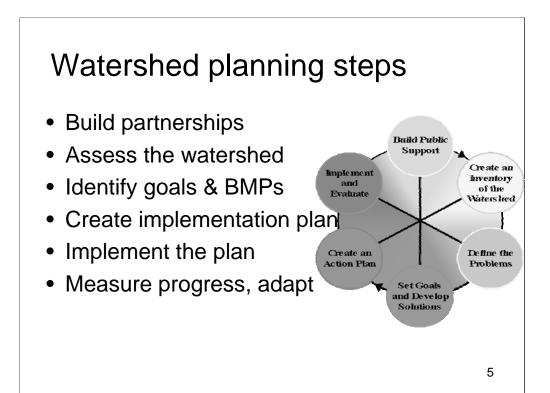


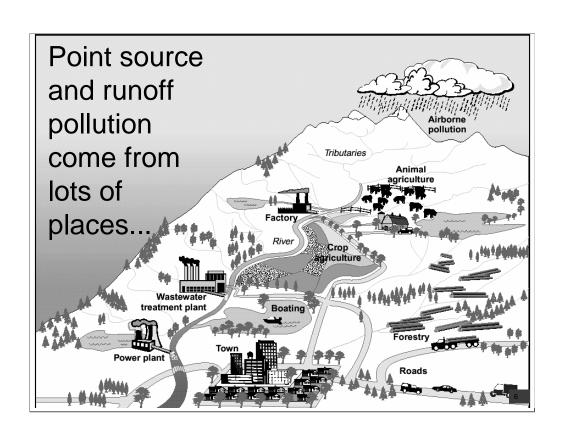
\*National Water Quality Inventory, 2002 Reporting Cycle. About 30% of U.S. waters were assessed by the states for this report.

# Watershed Planning Handbook



http://www.epa.gov/owow/nps/watershed\_handbook/





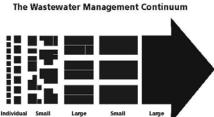
#### Wastewater pollutants of concern

- Pathogens bacteria & viruses mainly; plus protozoa, worm eggs
- Nitrogen causes algal growth in nitrogen-limited (mostly coastal) waters; nitrate can cause "blue baby" syndrome
- Phosphorus causes algal growth in P-limited (mostly inland fresh) waters
- Others pharmaceuticals, cleaners, solvents, & other toxics (most of which affect treatment processes)



## Sewage treatment

- What are the options?
  - Individual onsite "septic" or advanced wastewater treatment systems
  - Clustered systems with soil infiltration
  - "Package" plants with ditch/stream discharge
  - Centralized plant with lake/river/ocean discharge



### Centralized treatment plants

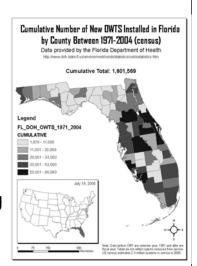
- Most discharge to rivers, lakes, streams, ocean, & need state/federal NPDES permit
- Some older plants have CSOs or SSOs
- New regulations forcing higher treatment levels
- Upgrades & expanded collection systems costly



• Local opposition to siting some new plants

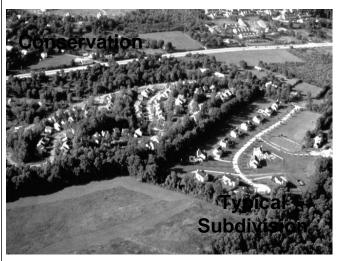
## Decentralized soildischarging systems

- Individual systems
  - Septic tank with gravity flow
  - Tank with pressure dosing
  - Advanced systems with dosing
- Clustered systems
  - Each home has a tank
  - Effluent collected via gravity or pumped
  - Multiple options for treatment facility
  - Dosed or gravity flow dispersal





## Integrated wastewater/stormwater management & low-impact development



- Conservation of natural drainage system, trees & vegetation
- Clustered wastewater treatment
- Open space / greenways provide for wastewater & stormwater dispersal

Conserving natural drainages, trees and other vegetation, and soils is the first step in low impact development. Trees and natural forest cover in the Pacific Northwest are terrific "sponges" for storing and slowly releasing stormwater. Comprehensive land use planning, watershed or basin planning, habitat conservation plans, and stream and wetland buffers are good tools to identify and set aside natural areas within a community and on an individual site.

Once conservation areas are established for each site, the designer can then work within the developable area envelope and evaluate the effects of design options on these areas. A significant portion of trees and other vegetation should be left in a natural state and not developed.

Rocky Mountain Institute Cost/Benefit Analysis of Centralized and Decentralized Wastewater Options

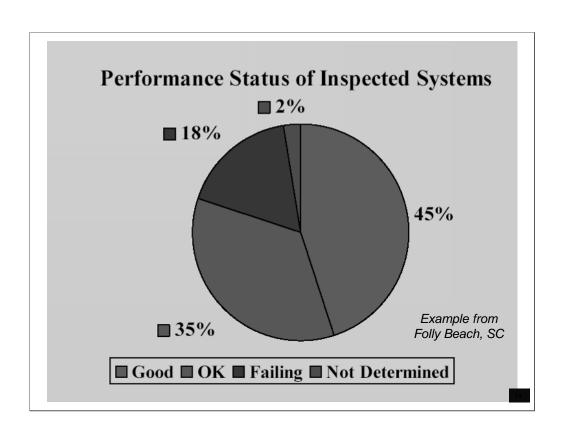
www.rmi.org

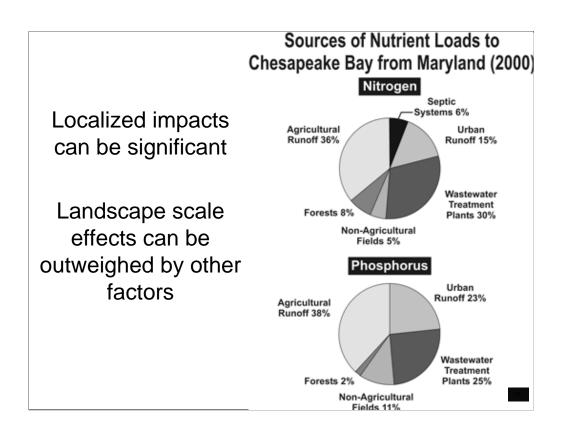
#### Valuing Decentralized Wastewater Technologies

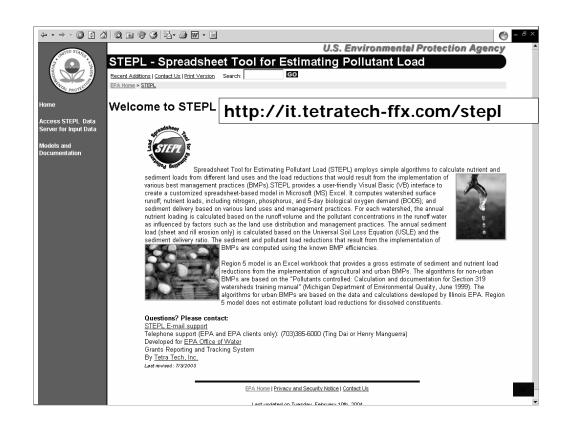
A Catalog of Benefits, Costs, and Economic Analysis Techniques

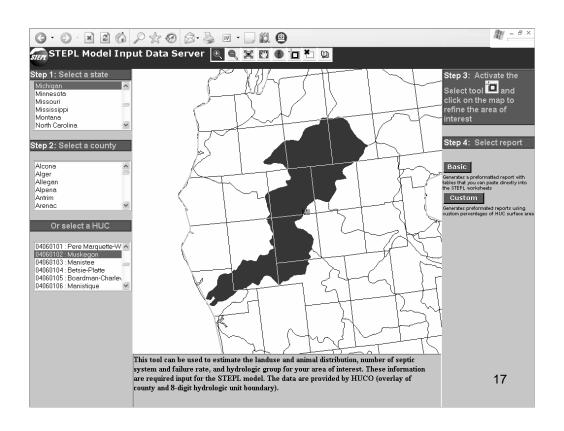


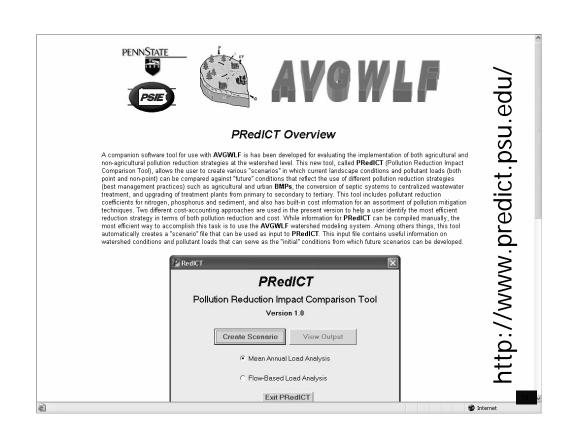
Prepared by Rocky Mountain Institute For the U.S. Environmental Protection Agency November, 2004

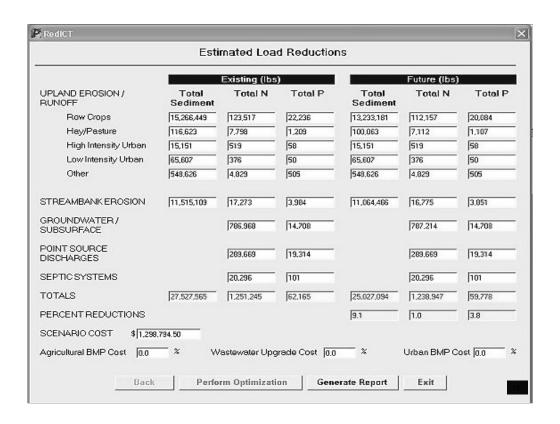








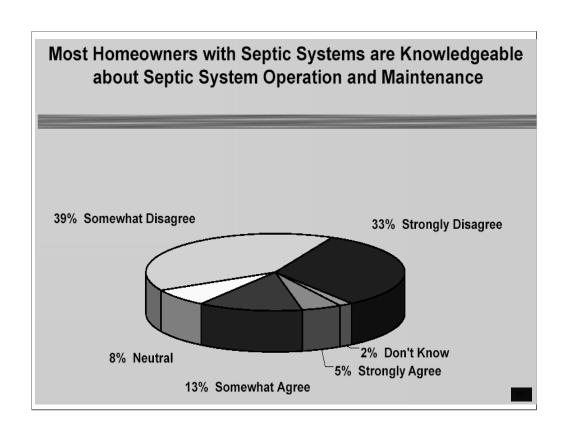




## Managing onsite/clustered systems

- Management for existing systems
  - Assess surface & groundwater quality
  - Assess treatment systems & related risks
  - Find & fix problems
- New system mgmt
  - Planning & design
  - Construction
  - O&M
- System inventories are needed!





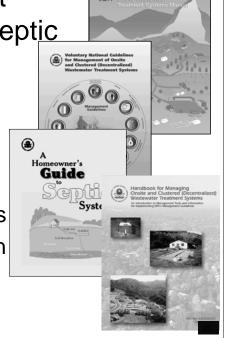
### General management approach

- Management intensity is tied to risk
  - Sensitivity of receiving water, local setting
  - Complexity & density of treatment systems
- Public/private mgmt entity is necessary!
  - Example: sanitation district
  - Maintenance contracts
  - Operating permits
  - 3<sup>rd</sup> party operation/ownership
- Public agencies provide regulatory oversight



US EPA resources at www.epa/gov/owm/septic

- Design guidance
- Management guidelines
- Case studies
- Technology fact sheets
- State and local examples
- Research, demonstration projects, and other tools



## US EPA Management Handbook

Figure 1. Process for developing a decentralized wastewater management program

#### **STEPS**

#### **KEY ACTIVITIES**



Conduct initial scoping and outreach.



Convene interested stakeholders to investigate system performance and set goals.

#### Chapter 1

- Conduct informal surveys of existing system performance.
- Review potential problems.
- Identify organizations involved in system planning, permitting, operation, and maintenance.
- Conduct initial outreach and education and convene interested parties to define problems and how to address them.

#### Chapter 2

- Identify key stakeholders (community leaders, regulators) and other potential partners (planning departments, developers, service providers, existing management entities, and watershed groups).
- Develop a formal or informal group of key stakeholders to evaluate current activities, assess existing information, define problems, determine the feasibility of establishing or enhancing a management program, and develop goals.



Analyze existing information to assess the community and evaluate current and future risks.



Enhance existing management program or develop new management entities.



Implement selected elements of the management program, monitor and adapt as necessary.

#### Chapter 3

- Develop a community profile to assess socioeconomic and other community factors.
- Review existing statutory and regulatory authority.
- Determine the current management approach of the existing regulatory authorities.
- Inventory or otherwise collect information on existing systems and impacts, analyze risks posed by existing systems, and assign potential of risk to systems and groups of systems.
- Assess growth and development trends and create risk scenarios under various management approaches to determine wastewater planning and management needs for newly served areas.

#### Chapter 4

- Synthesize information to identify and prioritize risks and management gaps.
- Select program management approach.
- Partner with stakeholder organizations (planning/zoning, water resource, service providers, and other entities) to determine implementation feasibility.
- Conduct a reality check to determine the availability of management, technical, financial, and other resources.

#### Chapter 5

- Investigate resources needed to implement the program.
- Establish management requirements for existing and new treatment systems based on health and water resource risks.
- Evaluate approaches and powers needed for implementing management programs.
- Coordinate with other wastewater and water programs.
- Solicit support and resources from stakeholders.
- Develop indicators to determine progress.
- Implement and adapt management program as necessary.

## **Questions?**



Barry Tonning, Tetra Tech, Inc.

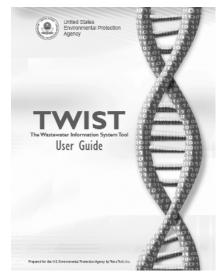
# The Wastewater Information System Tool (TWIST)

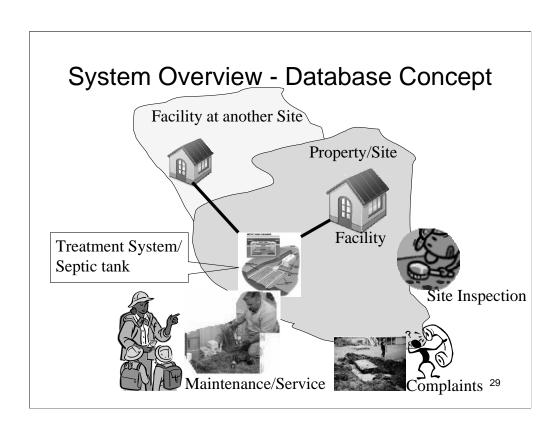
Part 2
TWIST Application

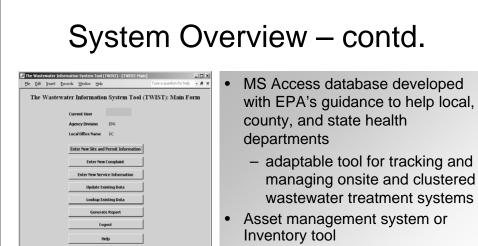
January 16, 2007

## Overview

- TWIST Application Overview
- Data Entry Workflow
- Functionalities
- System Implementation







- To enter new data
- To update existing data
- To view existing data and
- To view report (sample available)

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Developed for EPA to help local, county, and state health departments

- -It is a tool to track and manage onsite and clustered wastewater treatment systems.
- -Any agency and take the tool, adapt it to their own requirement and use it.

The database is structured to inventory all the relevant information about the wastewater treatment systems such as,

General Site Information – Ownership information and property details

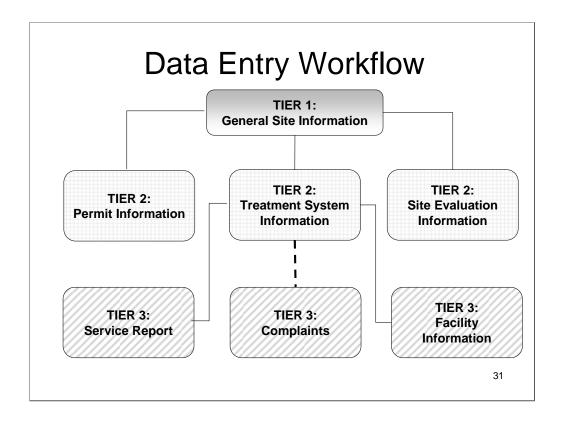
Permit Information -

**Facility Served** 

Site Evaluation Information,

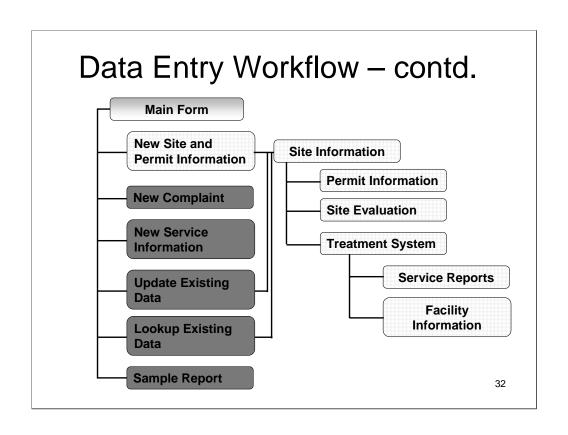
Treatment System, and

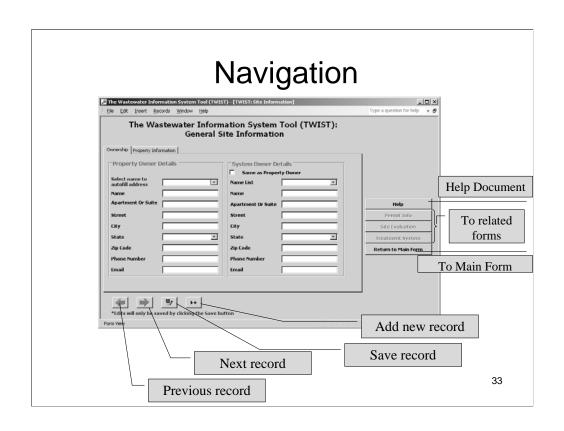
Service Reports.

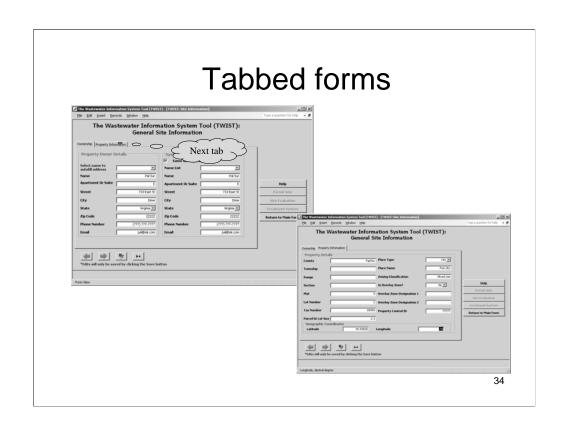


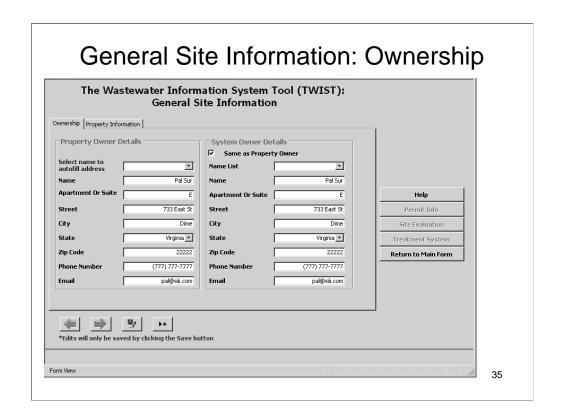
Data is divided into three categories: Tier 1, Tier 2 and Tier3. Nearly all data in TWIST is dependent upon the data entered in *General Site Information* labeled TIER 1.

Until data are entered in the *General Site Information* data form, data regarding permits, site details, and the wastewater treatment system (represented by the TIER 2 *Permit Information, Site Evaluation Information*, and *Treatment System Information* boxes, respectively) cannot be entered. Likewise, TIER 3 data can be entered only after the requisite TIER 2 data are entered.









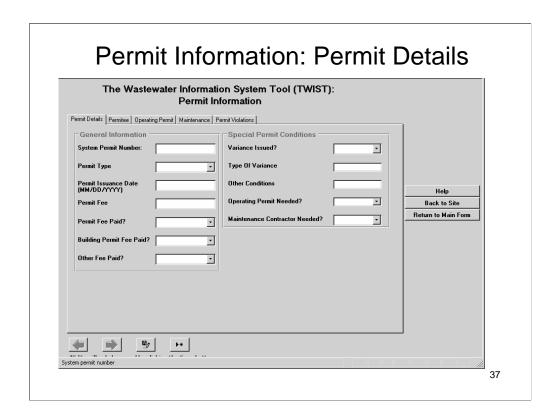
The tool is a template containing all relevant data fields to inventory the wastewater systems. However, the end users can modify appropriately to fit to their specific needs.

Contains required interfaces to enter new data, update existing data, and view existing data. The database includes a sample report and the users can add more reports to fit to their requirement.

The \	Wastewater Inform General Si	ation System Tool ite Information	(TWIST):
Ownership Propert	y Information		
Property Deta	ails Fairfax	Place Type	Village <u>▼</u>
Township		Place Name	Jermantown
Range		Zoning Classification	А
Section		In Overlay Zone?	No 🔻
Plat	1223	Overlay Zone Designation 1	
Lot Number	23	Overlay Zone Designation 2	
Tax Number	9766655	Property Control ID	199888
Parcel Or Lot Size	•		
−Geographic Co Latitude	ordinates 34,94583	Longitude	-77,57083

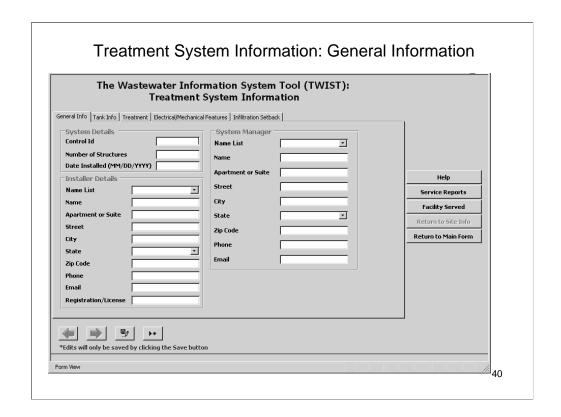
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Contains required interfaces to enter new data, update existing data, and view existing data. The database includes a sample report and the users can add more reports to fit to their requirement.



ermit Details   Permitee	Operating Permit Main	tenance Permit Violations	
Operating Perm	it Details		
Name List	•	Operting Permit Type	
Name	Alex Jackson	Operating Permit Number	
ID Number		Operating Permit Expiration Date	
Apartment or Suite	201	Operating Permit Fee (amount)	
Street	2100 Anderson St	Operating Permit Fee Paid?	
City	Faircity	Inspection Frequency Type	_
State	Virginia •	Inspection Frequency	0
Zip Code	66555	Pumpout Frequency Type	_
·		Pumpout Frequency	0
Phone Number	(999) 000-7778	Effluent Sampled?	
Email	s@b.com	Effluent Sampling Frequency Type	
		Ground Water Sampled?	<u> </u>
		Ground Water Sampling Frequency Type	<b>T</b>

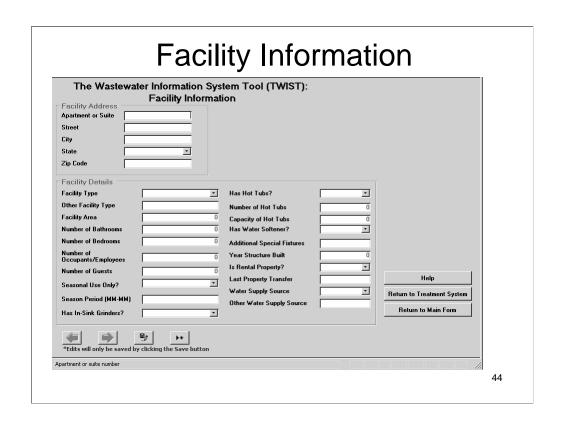
Permit Violation Details	3	_	
Permit Violation Date			
Permit Violation Number			
Investigator Name			
Investigator ID			
Type of Violation			
Action Taken			
Compliance Date (MM/DD/YYYY)			
Compliance Confirmed?	_		
Fine Assessed?			
Fine Amount			
Fine Paid?	•		
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Click Save button to comm			

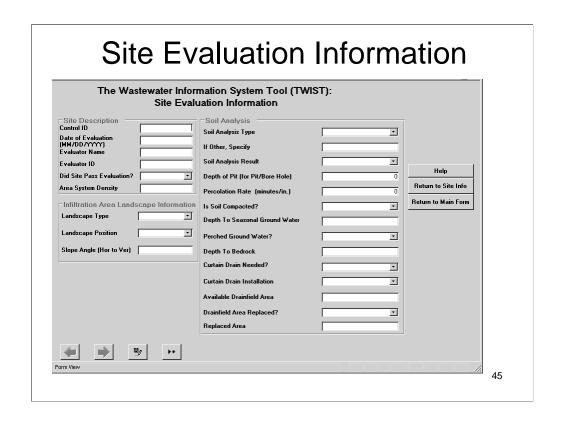


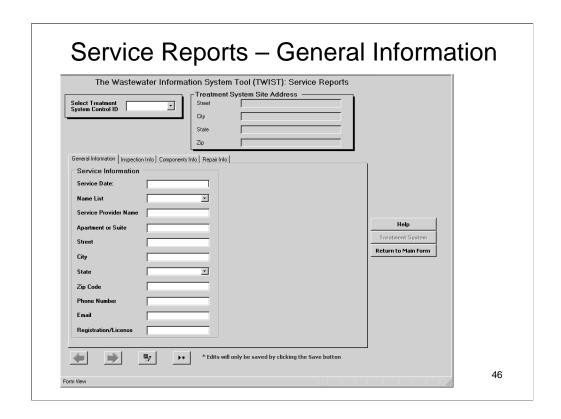
Waste Flow Information  Design Flow  Waste Strength  Non Conventional Wastes (Specify)  Tank Risers Above Final Grade?  Effluent Filters on Tanks?  Grease Trap Tank Details  Tank #1 Size (Total Gallons)  Tank #1 Size (Total Gallons)  Septic Tank Details  Tank # 1  Size (Total Gallons)  Material  Compartments  Manufacturer  Tank # 2  Size (Total Gallons)  Material  Compartments  Manufacturer  Tank #3  Tank #3	neral Info Tank Info Treatment Electr	rical/Mechanical Features	Infiltration Setback
Tank #2 MaterialType  Size (Total Gallons)  Material  Compartments  Manufacturer	Design Flow Waste Strength Non Conventional Wastes (Specify) Tank Risers Above Final Grade? Effluent Filters on Tanks? Grease Trap Tank Details Tank #1 Size (Total Gallons) Tank #1 Material Type Tank #2 Size (Total Gallons)	Yes V Yes Concrete V	Tank # 1 Size (Total Gallons)  Material  Compartments  Manufacturer  Tank # 2  Size (Total Gallons)  Material  Compartments  Manufacturer  Tank # 3  Size (Total Gallons)  Material  Compartments  Manufacturer

General Info Tank Info Treatment E	ectrical/Mechanical Features [ Infiltration Setback ]	
Treatment Details		
Post Tank Treatment	Soil infiltration only	
Recirculation?	No_ <del>-</del>	
Soil Infiltration Area (Sq Ft)	500	
Soil Infiltration Depth (Inches)	0	
Distribution System Type	Pressure drip tubing 🔻	
Number of Trenches	2	
Total Length of Trenches (Ft)	25	
Observation Wells in Trenches?	No_ <del>*</del>	
Receiving Water Name		
NPDES Permit Number		
Flow Type	•	

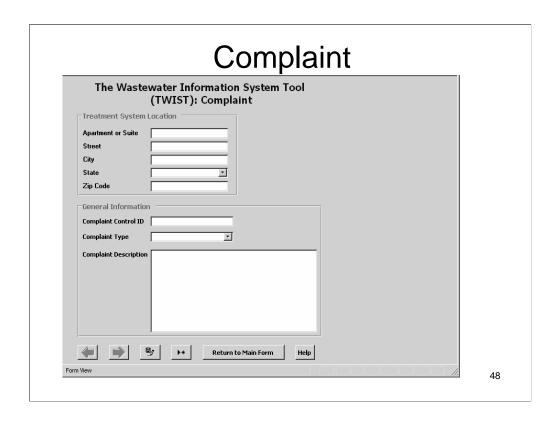
	ormation: Electrical/Mechanical Features
General Info Tank Info Treatment Elect	rical/Mechanical Features Infiltrat
Equipment Details Has Pumps?	Yes <u>*</u>
Number Of Pumps	1
Has Timers?	Yes
Has Float Switches?	Yes 🔻
Has Siphon?	No 🔻
Has Alarms?	No 🔻
Alarm Type (Specify)	
Has Modem or Remote Sensor?	No 🔻
	43







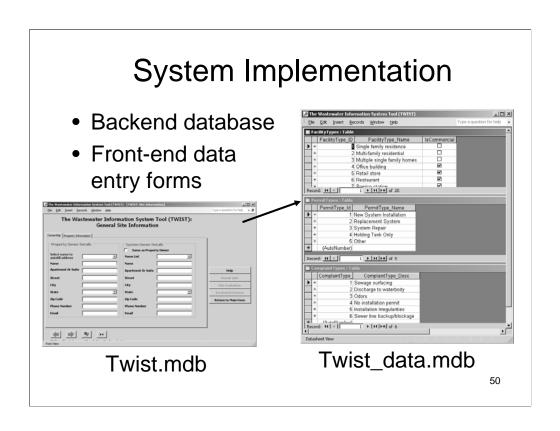
S	ervice Reports – Inspection Info
Ger	neral Information Inspection Info Components Info Repair Info
Г	Inspection Details
	Pre-Coverup Construction Inspection?
	Regular/Scheduled Inspection?
	Complaint Received Date (MM/DD/YYYY)
	Complaint Control ID
	Nature of Complaint
	Complaint Referred To (Specify)
	System in Compliance? Yes -
	Repair Needed?
	System Needs to be Replaced?
	New Permit Number

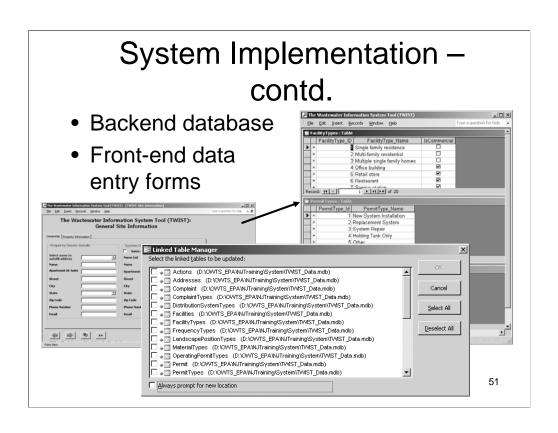


## Site Information Report

#### State Wastewater Information System Enumerator (StateWISE): Site Information Report

Property Owner Details		System Owner Details		
Nom e	Alex Jackson	Reme	Alex Jackson	
Apartmentor Suite	201	Apartment or Suite	201	
Street.	2100 Anderson St	Street	2100 Anderson St	
Cky	Faircity	Cky	Faircity	
State	VA	State	VA	
Zip Code	66555	Zip Code	66555	
Phone	9990007778	Phon e	9990007778	
∑mail	s@b.com	∑m a il	s@b.com	
General Inform	nation			
County	Fainfax	Tax Number	9766655	
Township		Parcelor Let Site	67	
Range		Property Control I	199888	
Section		Latitude	-77.57083	
		Longitud e	34.94583	
Pht	1223	Zoning Class	A	
Ph ce Name	Jermantown	L: 0 verby Zone?		
Phoe Type	Village	Overby Zone Design	etion 1	
Lot Humber	23	Overhy Zone Design	stion 2	





### 

This tool was developed for US EPA by Tetra Tech as a service to state and local agencies involved with managing decentralized wast treatment systems. No updates are planned. Users may adapt or amend this tool without restriction.

Form View

### **User Authentication**

- User validation
- Registration
- Login



### Customizing the tool

- User Guide Section IV
  - Data structure
  - Security

#### IV. Database Design

The regular menus and toolbars are disabled when the user opens the database. To be able to modify the database design or functionalities, press and hold the Shiff key while opening the database. The database is in an adjustable mode when the screen the surpass them in Niema 15 separate.



Figure 15 TWAT delebase window about the delebase's list of forms

Addiso Now Data Fields as Madifician Fields

With the database in the "editable" mode and the screen in Figure 15 is showing, select Tables in the Objects list.

ight-click the table to be modified and then click on Design View. This will open the desired

To add a new field move below the last existing field, type the field name in the Field Name column and select the field data type under the Data Type column (Figure 16). The user can

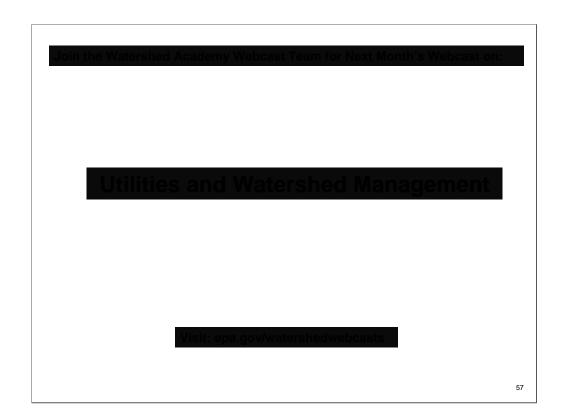
## How to get TWIST

- Download from EPA Website
  http://cfpub.epa.gov/owm/septic/septic.cfm?page\_id=220
- In a CD from EPA
- User guide
  - PDF format

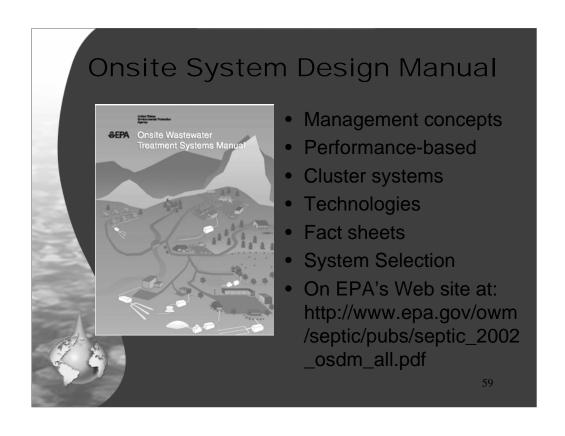
## **Questions?**

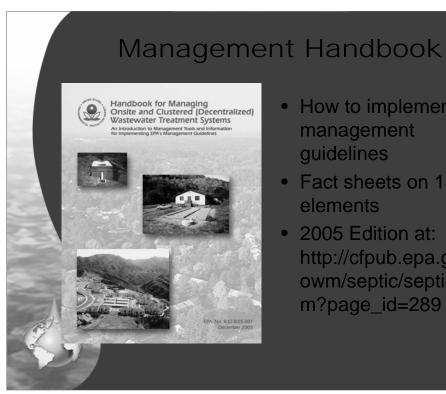


Dr. Sabu Paul, Tetra Tech, Inc.

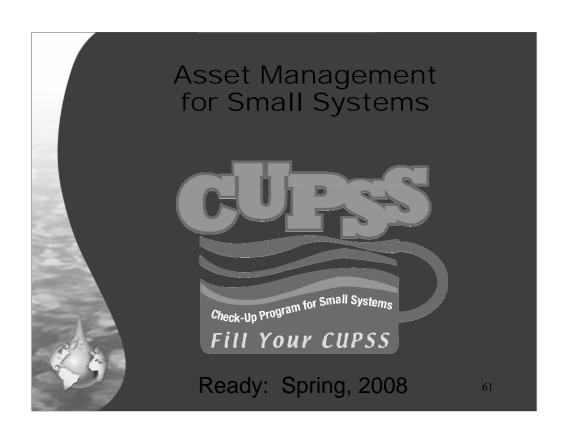








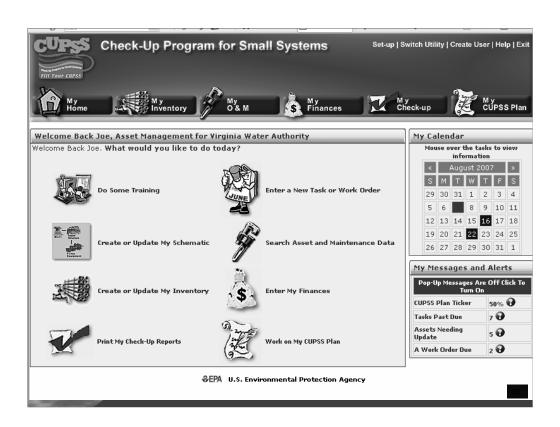
- How to implement management guidelines
- Fact sheets on 13 elements
- 2005 Edition at: http://cfpub.epa.gov/ owm/septic/septic.cf m?page\_id=289





• What is current state of assets?

- What level of service is required?
- Which assets are critical?
- What is best capital improvement and O&M approach?
- What is best long-term funding strategy?





### For More Information

Steve Hogye USEPA

Office of Wastewater Management hogye.stephen@epa.gov
202-564-0631
www.epa.gov/owm



# Check out our Additional Resources at:

http://www.cluin.org/conf/tio/owTWIST/resource.cfm

Please give us feedback on the Webcast at:

http://www.cluin.org/conf/tio/owTWIST/feedback.cfm