

# SMART

## Conceptual Site Models

### Managing and Communicating Data Uncertainty

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International PCT Application /US03/29812

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## Economic Impact of Uncertainty

- *How good is my characterization?*
- *What is my best strategy?*
- *How should we price our effort?*
- *How well will I spend my client's money?*
- *How sustainable is my approach?*
- *How do I measure success?*

# Factors Affecting Clarity of the CSM

*Courtesy of Robert Howe Tetra Tech EMI*

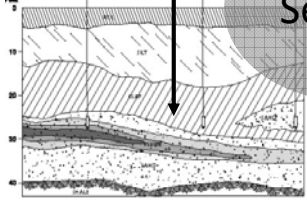
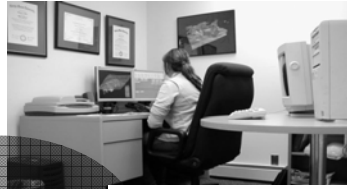
**A team's ability to build an adequate CSM to arrive at a consensus vision may depend on the following key factors:**

- 1) Clarity of CSM presentation**
- 2) Amount of data available for the site**
- 3) Clarity of the intended reuse**
- 4) Stakeholder expectations and past experiences**
- 5) Economic and time constraints.**

# Triad Site Management Toolset

*courtesy of Tom Palaia CH2M HILL*

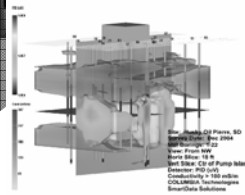
- To enable efficient selection of a site management strategy within the short duration of a Triad project, a core set of decision support tools are needed to assist project team members. The toolset described in this presentation includes:
  - A geospatial database to compile and visualize collaborative data sets,
  - A three-dimensional visualization and animation system to illustrate contaminant fate and transport, and
  - A multi-criteria decision support tool to assist with, among many tasks, analysis of site conceptual model (SCM) certainty and selection of a site management strategy.



Sensors

Advanced Analytics

Internet Delivery



**Cycle Time = Minutes**

Technology provides accuracy and real time information

# What's the Value Proposition? \$\$\$

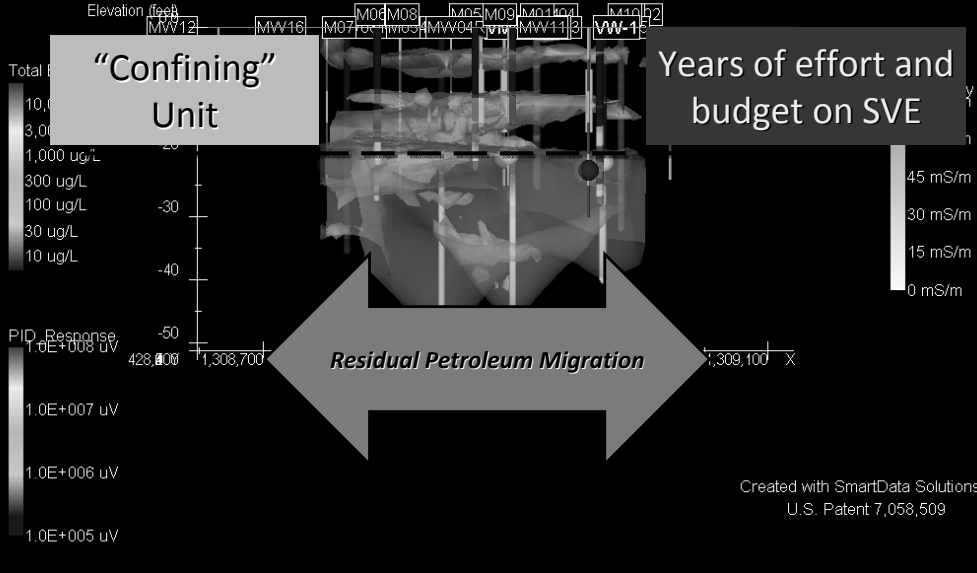
# #1 - High Resolution

The greatest source of error and therefore risk of failure, poor remedial performance, and loss of capital in site characterization is the existence of data gaps.

Conductivity Response >30 mS/M  
Relative Azimuth = 180°, Elevation = 0°, Z Exaggeration = 5.00  
Print Date: 02/15/2008 15:12



# Can you afford to MISS?



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U.S. Patent 7,058,509

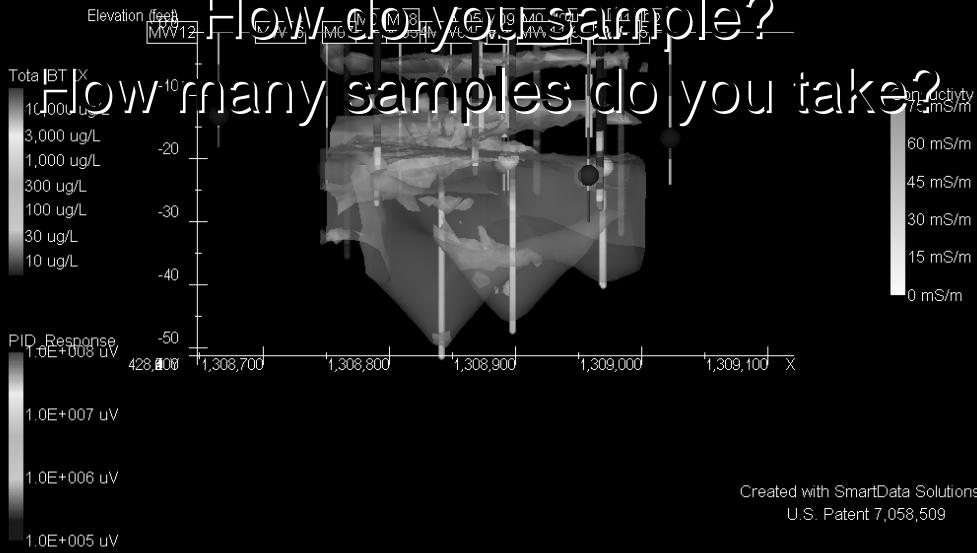


Conductivity Response >30 mS/M  
Relative Azimuth = 180°, Elevation = 0°, Z Exaggeration = 5.00  
Print Date: 02/15/2008 15:12



# Where do you sample?

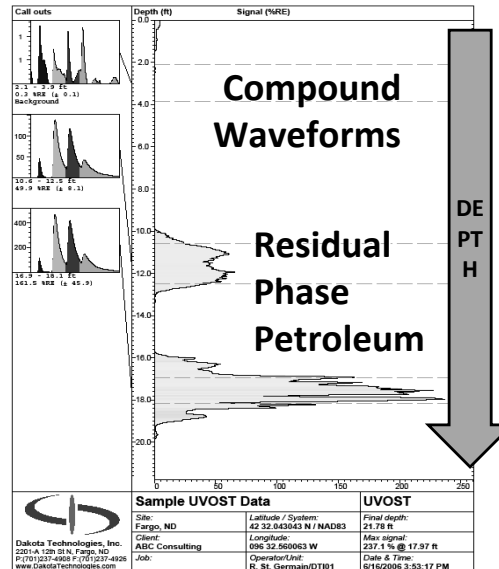
# How do you sample?



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# High Resolution Sensor Data

- Compound specific
- Stratigraphic
- Minimal data gaps
- Real time
- Digital
- Easy to communicate
- Low economic cost



## #2 - Speed

Speed enables the Triad team to identify and close data gaps with little or no additional cost in *real time*.

# #3 - Communication

Easy to understand.  
Easy to involve all stakeholders.  
Easy to communicate globally.

## #4 – Cost Alternatives

Cost of remedial implementation?  
Cost of traditional characterization?  
Cost of rework or failure?

vs. the incremental  
cost of high resolution characterization?

# What is the Cost of Error?

How do we deal with:

Complex geologies?

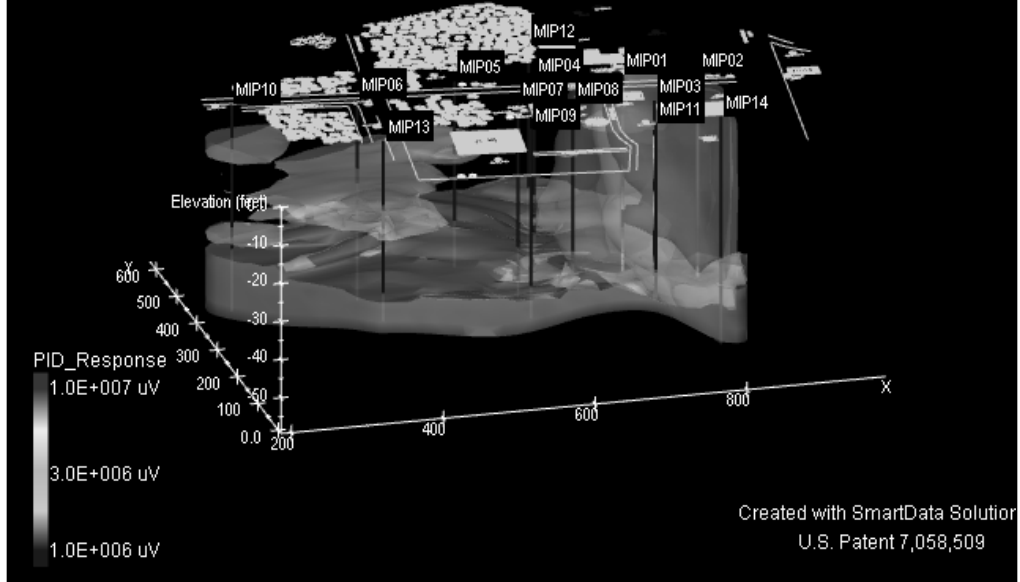
Non-representative samples?

Groundwater in lieu of soil samples?

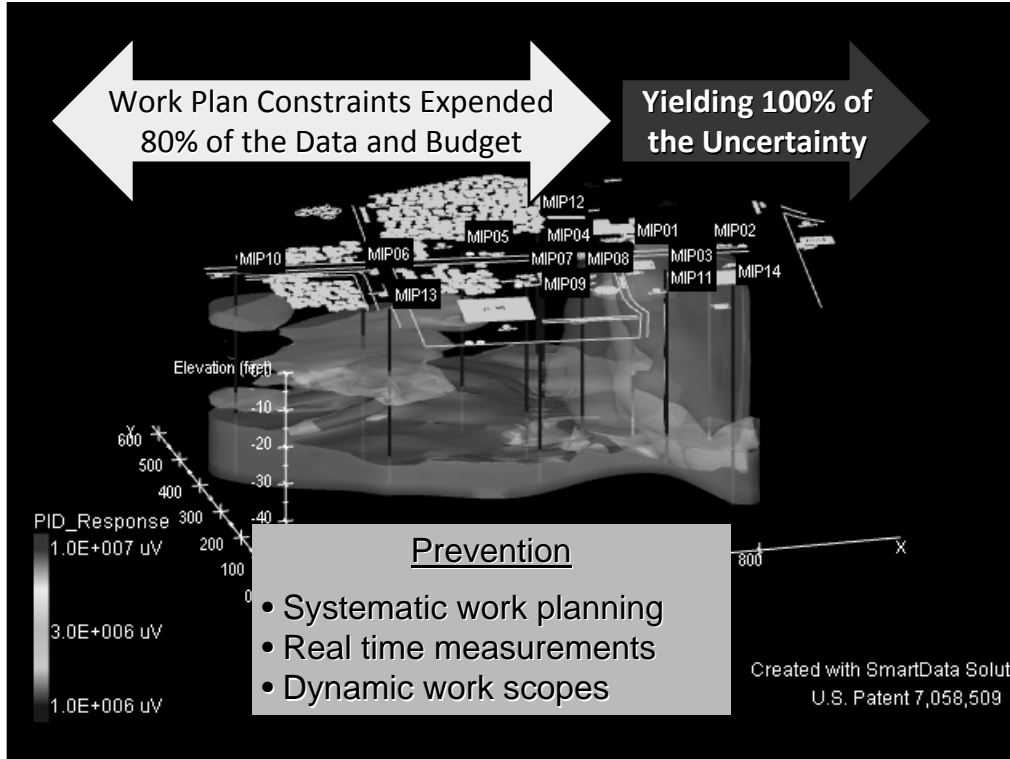
# The Inverted Data Pyramid



# Former UST Site State Petroleum Reimbursement Fund What's Wrong With This Picture?







## Triad - A Smarter Alternative

- Less data gaps and less risk
- Accelerated decision making
- More cost-effective use of resources
- More cleanups “on target”

## What's the Return on Your Triad Investment?

- Reduced cost of additional mobilizations and data collection
- Reduced impact of collecting inadequate or incorrect data on follow on work planning and remedial alternatives
- Too many or too few or incorrectly placed sample locations
- Too many or too few or incorrectly placed or screened expensive monitoring wells
- Too much, too little, or incorrectly targeted remedial hardware, approaches, or injection chemicals



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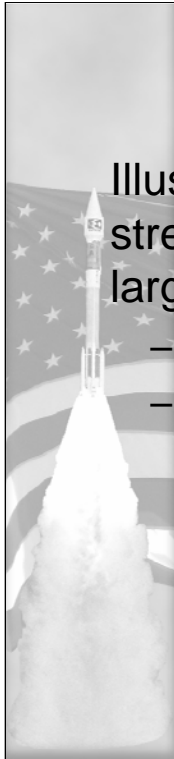


**Tools and Approaches for  
Managing Multi-Site, Multi-Year,  
Large Volume Datasets to Allow  
and Enhance Triad  
Implementation**

**45<sup>th</sup> Space Wing –  
Cape Canaveral Air Force Station and  
Patrick Air Force Base, FL**

**Regina Dixon Butler, 45 CES/CEAN  
Mark Kershner, 45 CES/CEAN**

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## Purpose

Illustrate application of Triad principles to streamline and accelerate management of a large environmental restoration program

- Conceptual applicability
- Case Study: Programmatic Triad implementation within 45<sup>th</sup> Space Wing Environmental Restoration Program
  - History/Setting
  - Challenges, issues, and constraints
  - Tools and strategies
  - Lessons learned

# **CONCEPTUAL APPLICABILITY**

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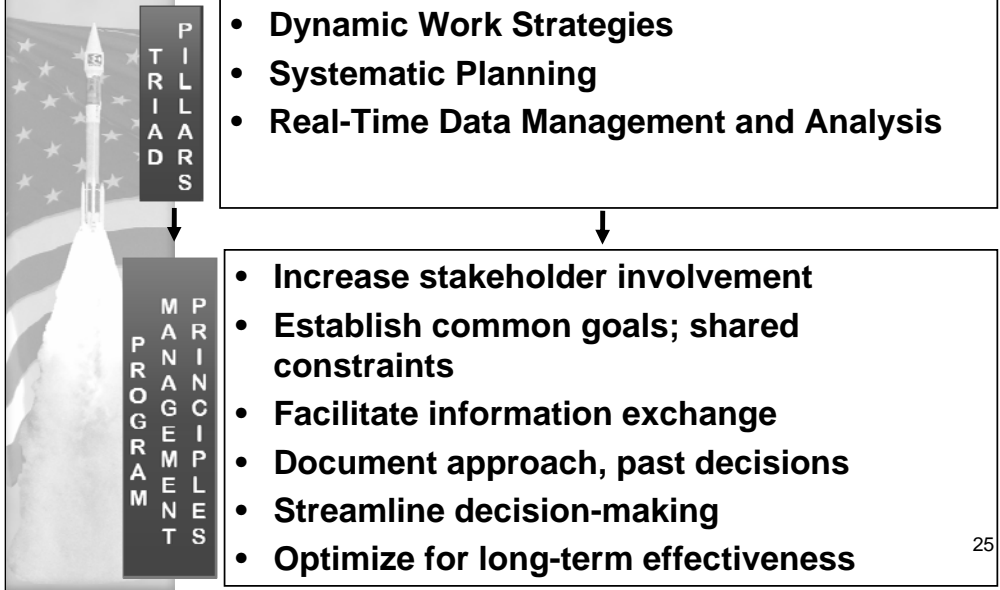
## **Programmatic Triad – Conceptual Applicability**



- Equally effective for site and program management
- Streamline restoration process cradle to grave
- Establish programmatic framework to simplify Triad implementation at site/project-level



# Translating Triad into the Program Management Paradigm



# Ingraining Triad Management



- Focus on outcome, not regimented process
  - Establish *flexible* framework for consistent decisions
  - Look toward long term goals and short term success
- Work as a team, not adversaries
  - Formal partnering = cooperation and teamwork
  - Identify constraints and craft effective, shared solutions
- Foster innovation throughout the management and implementation process
  - Applies to planning, data management, reporting, and decision-making, not just technological advancement
  - Even paper-pushers can innovate!

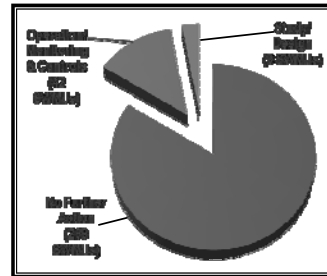
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# **CASE STUDY**

# 45<sup>th</sup> Space Wing Environmental Restoration Program



- Patrick Air Force Base (PAFB), Cape Canaveral Air Force Station (CCAFS), and down range facilities
- 320 Solid Waste Management Units (165 IRP "Sites")
- Past expenditures: \$169M (1991-2007)
- Remaining requirements: \$135M (2008-2040)

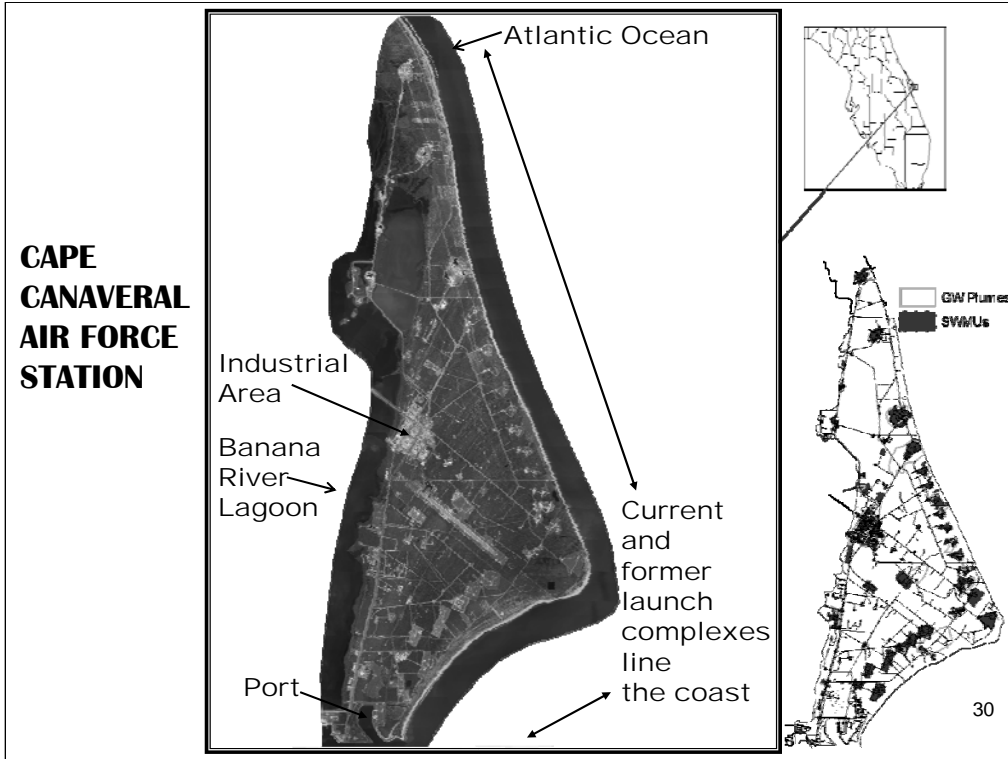


# History

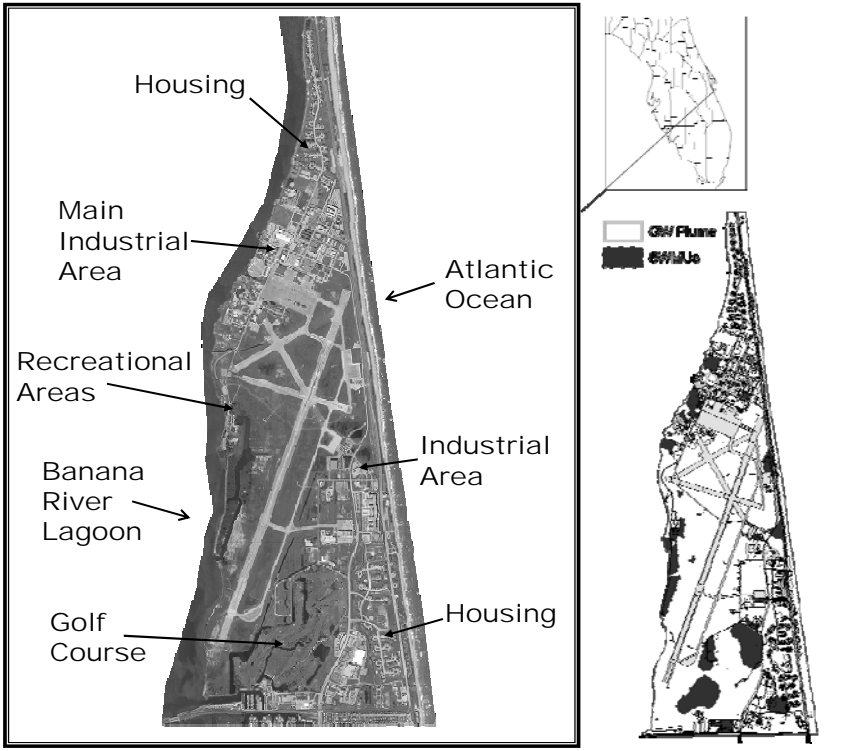


- “*World’s Premier Gateway to Space*”
- Proving ground for U.S. space program since 1950s; over 3,120 launches to date
- Tenants include NASA, Army, Navy, foreign entities, commercial launch vendors





**PATRICK  
AIR  
FORCE  
BASE**



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# Cleanup Issues



- 1,200+ acres of contaminated groundwater
  - Major issue: past use of chlorinated solvents
    - 9 Sites with DNAPL/high concentration dissolved solvents
    - Other sites with more dilute daughter products
- 2003-2008: 7 Major cleanup actions (\$36M+)
- Two major additional actions planned (\$25M+)
- 180,000 tons contaminated soil removed to date in over 141 separate actions
  - Major issue: polychlorinated biphenyl (PCB) and lead contamination due to historical paint coatings

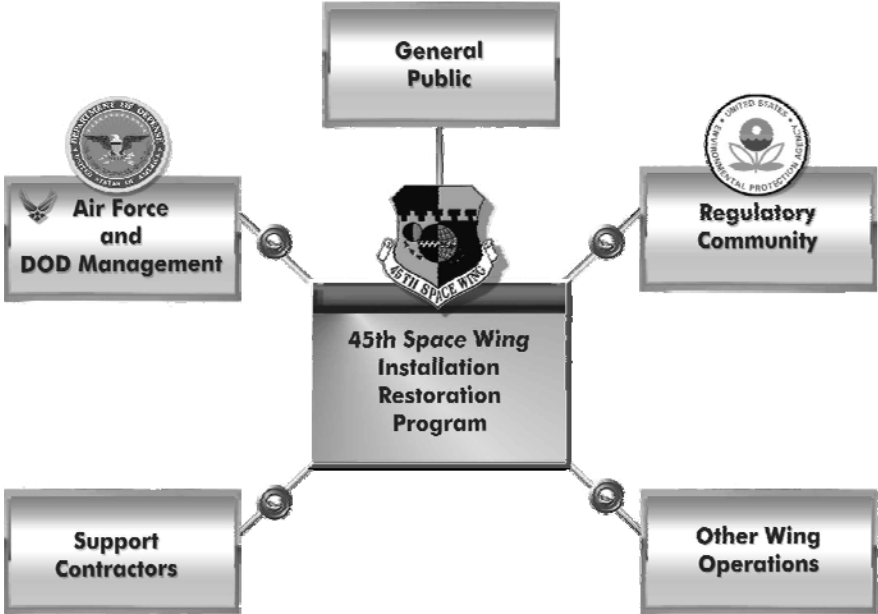


## **Program Management Challenges**



- Mission requirements/facility re-use
- Lengthy review and coordination
- Changing stakeholders/Evolving Process
- Goals and Expectations
- Process inconsistency
- Remedy  
Selection/Formalization/Implementation
- Long term planning/maintaining schedules

# Triad Strategies and Tools: Stakeholder Involvement



## Stakeholder Involvement (Con't)



- AF project managers, regulators, contractors
  - Formal partnering relationship established -1995
  - Tiered structure within management levels
  - Team includes AF, regulatory agencies, contractors, service agencies
- Other Installation personnel
  - Align restoration activities with mission
  - Proactive mission planning, not reactive
  - Facilitate dig waivers/exemptions to reduce delays

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## Stakeholder Involvement (Con't)



- AF Management
  - Buy-in through formal partnering process
  - Advocates for funding; defends requirements/goals
- Restoration Advisory Board (public)
  - Past challenges overcome through communication
  - Advocates for program
  - Sounding board for new ideas/innovations
  - Encourages cross-feed

## Triad Strategies and Tools: Programmatic Documents



- Provide direction/consistency
- Continuity; How/why things are done
- Establish lines of communication
- Define common goals
- Eliminate redundant planning documents
- Programmatic documents include:
  - Decision Process Document    –Quality Assurance Program Plan
  - Field Sampling Procedures    –Program Orientation/Status Manual
  - Land Use Management Plan    –Operating Procedures

## Triad Strategies and Tools: Templates



- Help stakeholders track and find information
- Standardization = faster review, coordination
- Standard templates include:
  - Corrective Action Management Plan
  - Land Use Control Implementation Plans
  - Fact Sheets
  - Statements of Basis
  - Minimum requirements for workplans/reports

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# Triad Strategies and Tools: Electronic Data



- Electronic Archive (EA) website – on-line access to documents/correspondence
  - Searchable (by map or text)
  - Complete index data
  - Cross-referenced by SWMU
  - Portable document format
  - Accessible to all stakeholders
  - Downloadable files

Document ID	Document Name	Author	Date	Status
45SW-001	45SW-001	45SW-001	45SW-001	45SW-001
45SW-002	45SW-002	45SW-002	45SW-002	45SW-002
45SW-003	45SW-003	45SW-003	45SW-003	45SW-003
45SW-004	45SW-004	45SW-004	45SW-004	45SW-004
45SW-005	45SW-005	45SW-005	45SW-005	45SW-005
45SW-006	45SW-006	45SW-006	45SW-006	45SW-006
45SW-007	45SW-007	45SW-007	45SW-007	45SW-007
45SW-008	45SW-008	45SW-008	45SW-008	45SW-008
45SW-009	45SW-009	45SW-009	45SW-009	45SW-009
45SW-010	45SW-010	45SW-010	45SW-010	45SW-010

[http://www.mission-support.com/45SW\\_IRP\\_EA](http://www.mission-support.com/45SW_IRP_EA)

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## Electronic Data (Con't)



- CRIT-ER Database (Comprehensive Restoration Information Tracking – Electronic Repository)
  - Custom desktop database; automated tools, graphical user-interface
  - Facilitates day-to-day management decisions
  - Memorializes past decisions
  - Components include (all cross-referenced by SWMU):
    - Meeting Minutes/Decisions
    - Status Information
    - Site-Specific Work Phases
    - Monitoring Program Details
    - Site/Regulatory Schedules
    - Interface w/ other data sources
    - Photo Index
    - Land Use Controls





## Electronic Data (Con't)



- Geographic Information System (GIS)
  - Spatial representation of data (SWMU boundaries, plumes, sampling locations, etc.)
  - Integration with existing databases as visualization/problem solving tool
  - Foundation for custom automation
  - Core layers on “geobase,” with visibility to installation stakeholders

## Overcoming Programmatic Management Challenges (Con't)



- Mission requirements/re-use
  - Early communication with planning personnel
  - GIS to help visualize constraints
  - Help site new launch programs, rather than hinder siting process on back-end
- Process Inconsistency
  - Inconsistencies breed future problems
  - SB templates resolved 2+ year conflict
    - 30+ SBs completed/formalized since 2002
    - Currently establishing process for SB modification

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## **Overcoming Programmatic Management Challenges (Con't)**



- Lengthy review and coordination
  - Partnering Team = on-board reviews, prioritization
  - Programmatic documents = decision framework
  - Streamlined review through templates
  - Up-front planning facilitates back-end approval
- Changing Stakeholders/Evolving Process
  - Establish clear documentation for all decisions
    - Eases personnel transitions
    - Provides justification
  - Build confidence through information exchange

## **Overcoming Programmatic Management Challenges (Con't)**



- **Funding/Program Expectations and Goals**
  - Communication sets realistic expectations
    - Leave your hats at the door; Put cards on the table
  - Educate stakeholders about constraints/goals
    - Share agency goals; understand significance
    - Agency-specific constraints influence planning
- **Long term planning/maintaining schedules**
  - Information tools = automated schedules
  - Establish guidelines for phasing and schedules
  - Discuss scheduling constraints
  - Optimization/Five Year Review/Exit Strategies

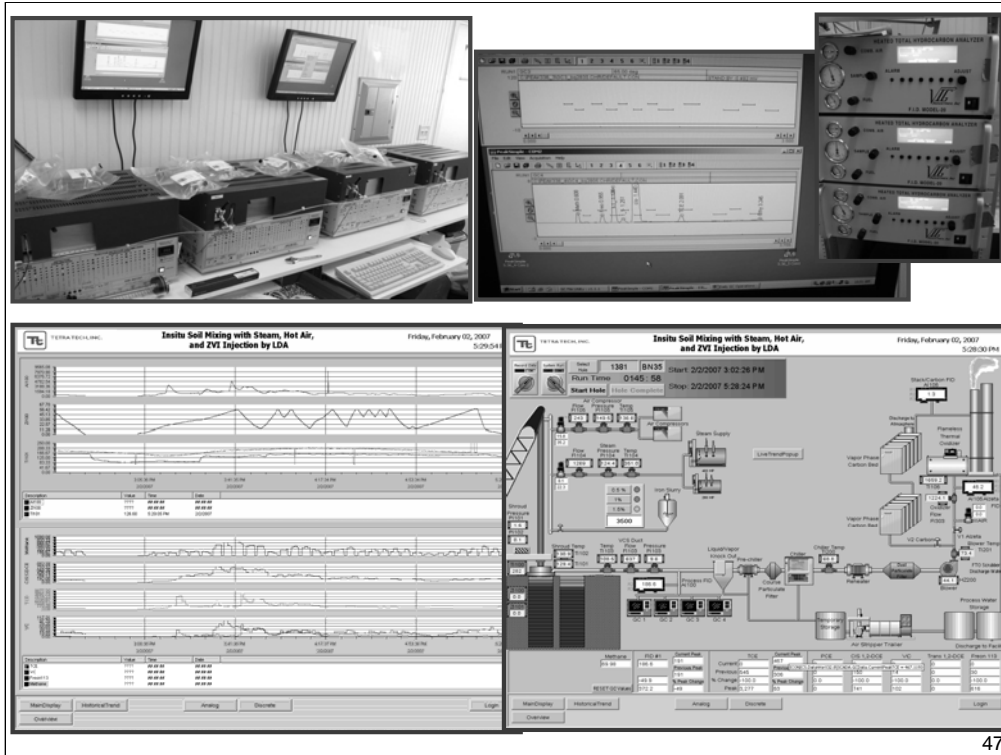
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## Overcoming Programmatic Management Challenges (con't)



- Remedy Formalization/Implementation
  - Triad buy-in at programmatic level facilitates project-specific triad implementation
    - Executed 3 innovative soil mixing remediation projects
      - Addressed deeper contamination than planned
      - Added/deleted cells based on real-time data
      - Increased treatment time based on real time data
    - Testing, proving, full-scale implementation of numerous innovative technologies
      - Vegetable oil injection, emulsified zero valent iron injection, in-canal ozone treatment, horizontal sparge system, soil washing, etc.
  - Programmatic decision framework and information exchange streamlines real time data management and decision-making in the field

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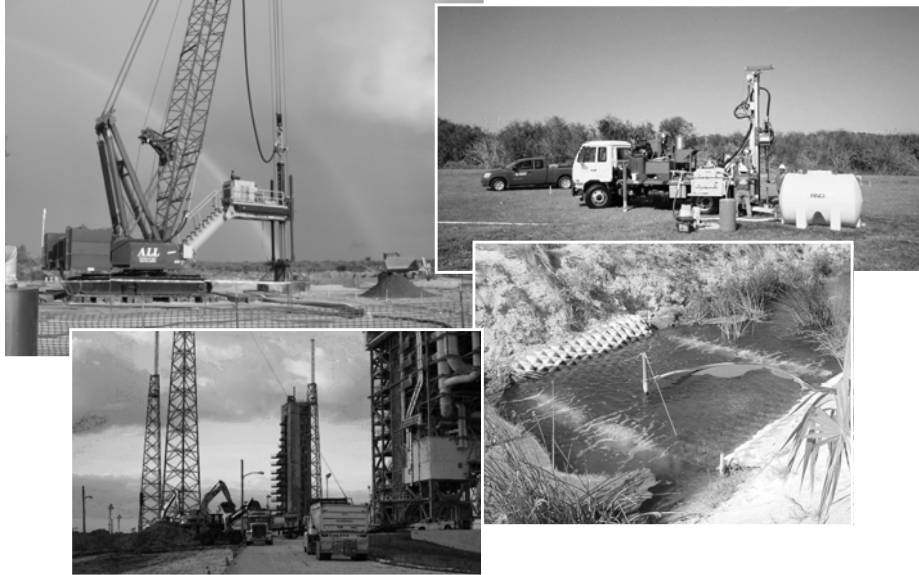
## Lessons Learned



- Communication builds realistic expectations
- Prioritization is a key to project success
- Information resources should be accessible
- Maintain information resources locally
- Document, organize, document some more
- Process is important, but only if it's beneficial
  - Don't follow process just to "check the box"
  - Look for opportunities to innovate/streamline



**In the end, actions speak louder than words. But successful actions rely heavily on words in the form of past decisions, planning, information exchange!**



# Acknowledgements



Thanks to Space Command, the 45<sup>th</sup> Space Wing Partnering Team and Support Staff:

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Karen Mengden (Ageiss)	Eric Nuzie (FDEP)
Greg Simonson (HQ AFSPC A4/7PC)	Dennis Theoret (Apex Env)



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